

Dear Families,

Welcome to McCarthy Uniforms Riverside School families, we are looking forward to assisting you and your child with their school uniforms!

Founded in 1956, McCarthy Uniforms grew from humble beginnings as a provider of uniforms to faith-based schools in Toronto to Canada's most storied uniform company, having served over 10 million Canadians across schools, workplaces and teams, coast to coast.

We provide you with an E-Store on our website where you can order your embroidered uniform products, with the option to try on sample items at our Calgary store location. Your E-Store is only available during the purchasing windows each year.

Uniform orders will be accumulated and shipped every 2-3 weeks during the purchasing window.

You can view your exclusive E-Store here: www.mccarthyuniforms.ca/shop/school/6020#allProducts

**Please note you will need to register an account with us to view pricing and make your purchase*

For 2025, you will have three purchasing windows available to you:

- Summer & Fall Purchasing Window: Wednesday July 2nd – Friday October 31st, 2025.
- Winter Purchasing Window: Wednesday December 17th, 2025 – Saturday January 31st, 2026.
- Spring Purchasing Window: Wednesday April 15th – Sunday May 31st, 2026.

Shipping: We ship our orders via Canada Post. We have a \$14.99 shipping charge for all orders under \$149.99, and orders over that amount have free shipping.

We also have free In Store Pick Up, where your order will be available for you to collect from our Calgary store. Please wait for an email notification from the store before you go to collect your order.

Our Return and Exchange policy: Returns and Exchanges Items in their original condition (not washed, worn or altered, and tags still attached) may be returned or exchanged within 30 days of receiving with original receipt. Any items purchased from May 1st through August 15th may be exchanged or refunded until September 15th. Clearance items, custom made garments and hosiery are final sale. Due to health guidelines, all PPE are final sale.

Store Address: 5911 3rd Street SE, Calgary, Alberta T2H 1K3. **Store hours are available at** www.mccarthyuniforms.ca/locations

We recommend that your child tries on the uniform items before you place your order, and sample items are available in store at our Calgary location year-round. Our fitting specialists are trained to assist you with making sure your uniform items are sized correctly to ensure that your child has plenty room to grow into them and to get you through the school year.

We would also like to remind families that August is our busiest time of year, and long line ups and wait times are always expected at our stores.

This is our Black Friday and Boxing Day all rolled into one, so we do recommend that you visit prior or early in your purchasing window for fittings of your uniform pieces for your peace of mind and to avoid long wait times.

We do have a Virtual Queuing System that you can join either from our website, or at the store to join the queue and monitor your place in real-time.

If you require any assistance with the website please contact our Customer Service team by calling 1-800-668-8261 or email customerservice@mccarthyuniforms.ca

Call Centre hours are available at www.mccarthyuniforms.ca/locations

We wish you all the best with your future at Riverside School and look forward to meeting and assisting you and your child on your uniform journey.

Rylee Thiessen
Calgary Store Leader, Area Retail Manager & Account
Executive - Western Canada
McCarthy Uniforms